

## Karen Dickson

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**From:** CapitalCare <info@capitalcare.net>  
**Sent:** Tuesday, July 14, 2020 4:16 PM  
**To:** Karen Dickson  
**Subject:** CapitalCare (CCD) Update July 14 📧

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July 14, 2020

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### **Dear Residents and Families:**

On July 13, we received lab confirmation that a CapitalCare Dickinsfield staff member tested positive for COVID-19. The staff member had been off work for the prior week, and remains off; however, Dickinsfield has been placed on outbreak precautions, as per the guidance of the Medical Officer of Health and AHS guidelines.

### **What are we doing?**

The health and safety of all our residents, patients, and staff is our top priority.

We have taken immediate action on the appropriate Infection Prevention and Control measures required. Staff are wearing full Personal Protective Equipment (PPE) when they are caring for all residents in isolation, including taking extra precautions in donning and doffing their PPE when leaving and entering residents' rooms, and wearing masks continuously in other areas as well. We have been carefully cleaning any high and low-touch surfaces.

Additionally, all residents and staff within the Dickinsfield centre will be tested for COVID-19, beginning tomorrow. If your loved one tests positive, we will notify you as soon as we get the results.

Effective immediately, outdoor and window visitation has been suspended until further notice. We will continue to arrange virtual visits and phone calls. We understand this is difficult; however,

limiting visitation is one essential measure to prevent further spread of the illness.

Last month, CapitalCare responded immediately and effectively to two COVID-19 outbreaks at other centres. We are confident in our Pandemic Response Plan to manage this outbreak as well.

Our residents are always at the centre of everything we do and together we will get through this!

Updates on the status of Dickinsfield and all other CapitalCare centres sites will be posted to [CapitalCare's website](#).

All other centres at CapitalCare continue to have no confirmed cases of COVID-19.

For current Alberta case count and additional case information, please visit [Alberta.ca/Covid19](https://alberta.ca/covid19).

If you have any further questions or comments please email us at [info@capitalcare.net](mailto:info@capitalcare.net).

Sincerely,

**Redacted** , Site Director  
CapitalCare Dickinsfield

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