

October 19, 2023



Karen & David Dickinson  
Family Members of Jean Hale

14225 - 94 Street NW  
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Dear Karen & David,

Thank you for your email of September 12, 2023. We understand as Jean Hale's guardian, you have instructed that Ms. Hale is not to be vaccinated against COVID-19 this fall, and not to be tested for COVID-19 if she displays symptoms of COVID-19. We will honor your directions.

You also asked that staff do not mask around Ms. Hale. However, we are unable to honor this request for the following reasons:

- Staff have the right to choose to wear a mask if they wish to do so.
- In accordance with AHS' *Guide for Outbreak Prevention & Control in Long Term Care, Designated Supportive Living & Hospice Sites* ("the Guide"), all staff are required to follow organizational policies and procedures regarding masking.
  - In that regard, note that employers have obligations under Alberta's Occupational Health and Safety legislation to keep workers safe from workplace hazards and ensure that workers wear appropriate Personal Protective Equipment. CapitalCare has determined that masking is required for staff when there is a respiratory outbreak at CapitalCare Dickinsfield.
- Per the Guide, there are also certain masking recommendations for staff who are or have recently been symptomatic. CapitalCare expects its staff to adhere to these recommendations.
- If Ms. Hale displays symptoms of COVID-19, CapitalCare requires staff to wear masks when working with symptomatic and/or positive residents as well as when working in an outbreak area.
- As per your direction, Ms. Hale will not be tested if she is symptomatic. As per the Guide, she will be placed on isolation for a ten-day period. You may choose to take her to your home or to another location outside of this center for the 10-day period.

Please do not hesitate to contact me if you have any questions. Thank you once again for reaching out to communicate your wishes.

Sincerely,

**Redacted**

Site Director

cc: **Redacted**, 3CD Care Manager  
**Redacted**, COO, CapitalCare