

From: David Dickson

Sent: Friday, October 20, 2023 8:57 AM

To: [redacted]@capitalcare.net>; [redacted]@capitalcare.net>; [redacted]@capitalcare.net>

Cc: Andrew Boitchenko <Andrew.Boitchenko@assembly.ab.ca>; Drayton Valley-Devon <draytonvalley.devon@assembly.ab.ca>; Sharif Haji <Sharif.haji@assembly.ab.ca>; Edmonton-Decore <Edmonton.Decore@assembly.ab.ca>; Justice.Minister@gov.ab.ca

Subject: RE: Response From [redacted], Site Director

Importance: High

[redacted],

Thank you for the reply.

I am a little concerned as to the delay in responding to an urgent request from September 12th, 2023. Was the response prompted by my comment about Alberta Justice being involved in matters through COVID on Monday of this week?

A redacted copy of your letter is linked here for those unable to receive emails with attachments.

https://dksdata.com/CareHomes/image2023-10-19-133728_Redacted.pdf

Please note you only mentioned COVID 19 vaccination. In our email, we clearly stated;

“Specifically, there are to be NO changes to her medication, **NO TESTING, NO MASKING, NO ISOLATION** and **NO VACCINATIONS of any kind.**”.

- Please confirm no vaccinations have been given to [redacted] as per our explicit instructions.

Additionally, you may wish to review the **“Guide”** for **“recommended”** as it specifically addresses some of the wording in your letter.

[redacted] is not to be isolated, masked or tested at any time.

[Guide for Outbreak Prevention Control in Long Term Care and Designated Supportive Living Sites](http://albertahealthservices.ca)

albertahealthservices.ca

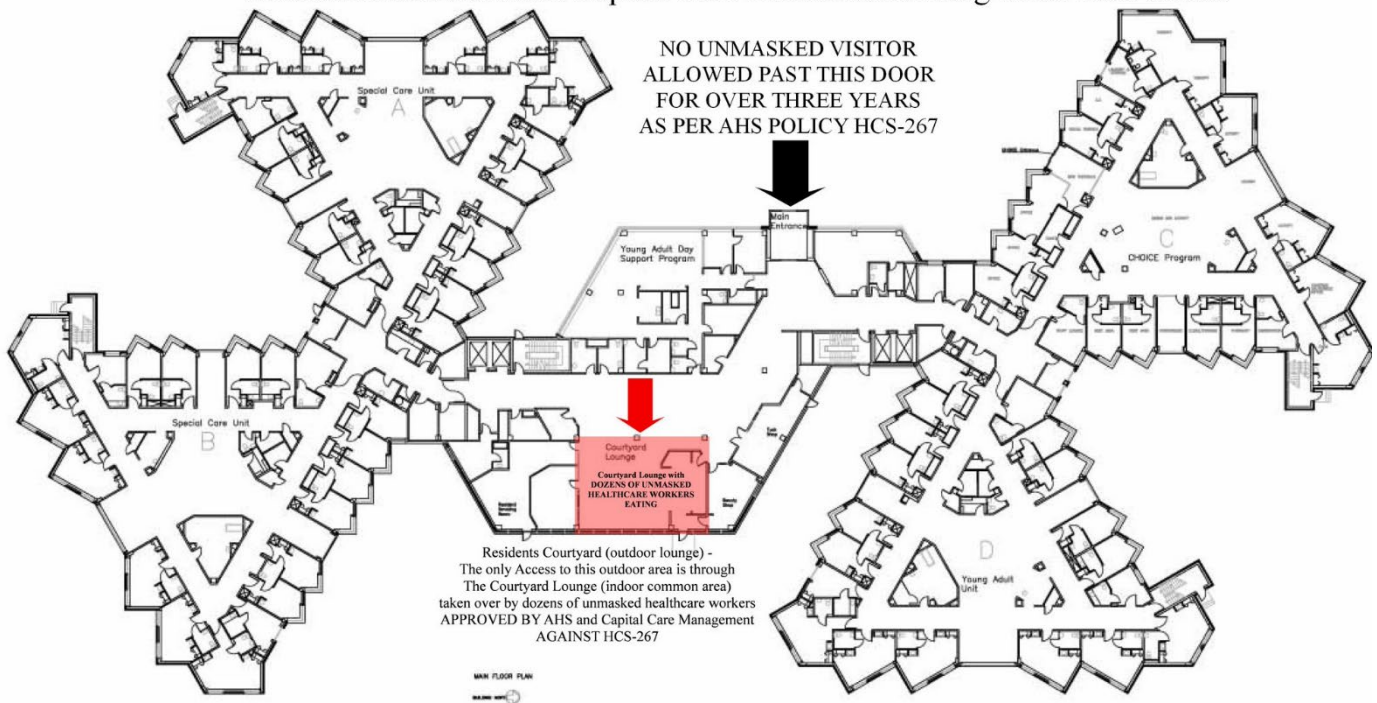
<https://www.albertahealthservices.ca/assets/info/hp/cdc/if-hp-cdc-ob-guide-for-outbreak-prevention-and-control-ltc-dsl-hospice.pdf>

Based on this response, we request an urgent meeting to discuss this and Capital Care’s specific requirement to ensure a duty of Care for [redacted] - in particular, as regards the issue of staff communication for a resident with cognitive and hearing difficulties that requires the removal of a mask when working with them. This was part of the Orders from the CMOH and a requirement from AHS throughout as part of HCS-267.

As you are aware Tracy, there has already been a serious issue reported to you as regards a breakdown of communication caused directly by a staff member wearing a mask when interacting with [redacted]. This resulted in [redacted] being given heavy duty pain medication (T3’s) where the issue was the staff had misplaced her night dress which was what she was actually requesting. That was a serious reportable med error event. We are still awaiting for a full response to that incident.

Lastly, it is disappointing that you would wield AHS policies and guidelines in such a manner considering the staff at Capital Care Dickinsfield were allowed to use the main common area on the ground floor to eat and socialise, without being masked, in an open area adjacent to all main facilities, the main entrance and rear exit to the gardens. This central ground floor open area would be considered one of if not the highest traffic areas for staff, residents, DSP’s and visitors in the facility.

Alberta Health Services/Capital Care Dickinsfield Long Term Care Home



As you confirmed in our recent call, the use of this area by unmasked staff was in direct conflict with Dr. Deena Hinshaw's Orders and the AHS Continuous Masking Directives (that were implemented at Capital Care Dickinsfield). What was more disturbing was that you suggested AHS approved these breaches in multiple audits throughout COVID.

These were the very same directives and Orders that forced me, as a retired and disabled police officer, to have to sit in the car park for every visit my wife made to see my mother-in-law. This included medical appointments with her doctor where I was duty bound to be part of her care as her medical proxy. Instead, I was left with no option but to sit outside and advocate blindly via a phone through three Alberta winters. In addition, my mother in law's partner, an eighty-year-old man with a heart condition, was accosted multiple times by staff for not wearing his mask 'properly'. On one occasion, he was publicly humiliated while in my mother in law's room by a large crowd of staff for not wearing a mask (despite this being allowed under the Directive and Orders due to my mother in law's communication challenges). Note that the presence of this large crowd including the site director's PA and many staff from other floors, constituting a breach of policy and Orders at this time. In addition to this, the center issued him with a notice saying as he had been 'caught' without a mask on, he was banned from all Capital Care facilities. This position was reversed when my wife and I pointed out they could not do this and that we would take the matter further if they persisted to persecute this gentleman. Note that this clear bullying of a vulnerable, elderly DSP also, by extension, impacted his partner, my mother-in-law, herself a resident of the facility who was present at the time. Sadly, she was unable to speak or otherwise communicate her distress as this played out in front of her. Unconscionable as this was on the part of the staff in question, this was the direct result of policies and Orders pushed on the facility. This implementation of Orders and Directives caused untold distress and endangered residents and visitors alike, outside of any risk from a respiratory infection. These were not isolated incidents, nor restricted to this facility, in our experience.

For your information, here are some other breaches of masking policy by Capital Care during COVID.

<https://dksdata.com/Court/CapitalCareandRAH-Masks.pdf>

<https://dksdata.com/Court/CapitalCare.pdf>

David & Karen, for [redacted].

David T. Dickson

Disabled Police Officer (retired - injury on duty)

C.E.O. DKS DATA (www.dksdata.com)

Consulting C.I.O.

Management/Legal Consultant
Privacy and Cybersecurity Expert.

Cell: [redacted]

Fax: [redacted]

Email: david.dickson@dksdata.com

COVID 19 Information: <https://dksdata.com/COVID19>



Microsoft
Partner

"The darkest places in hell are reserved for those who maintain their neutrality in times of moral crisis."

Dante Alighieri

"So whoever knows the right thing to do and fails to do it, for him it is sin."

James 4:17

Some rules to live by:

Always do the best you can by your family.

Go to work every day.

Always speak your mind.

Never hurt anyone that doesn't deserve it.

And never take anything from the bad guys.

(Mel Gibson: Edge of Darkness 2010)



<https://avoidabledeathawareness.com>

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From: [redacted]@capitalcare.net>

Sent: Thursday, October 19, 2023 1:44 PM

To: David Dickson <david.dickson@dksdata.com>

Cc: [redacted]@capitalcare.net>; [redacted]@capitalcare.net>; [redacted]@capitalcare.net>

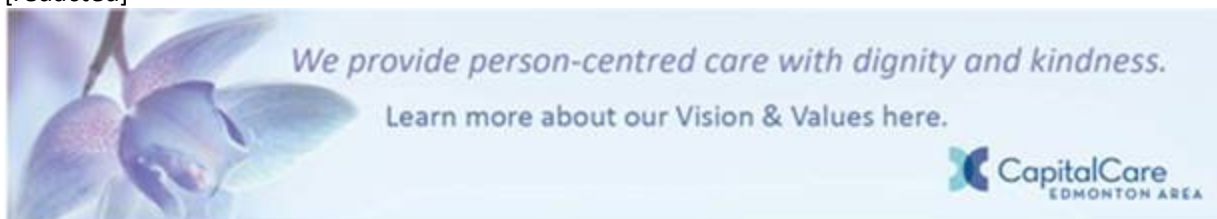
Subject: Response From [redacted], Site Director

Good afternoon Mr. Dickson, in follow up to your email, please find attached a letter from [redacted].

Thank you.

[redacted]Administrative Assistant, CapitalCare Dickinsfield

[redacted]



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From: David Dickson <david.dickson@dksdata.com>

Sent: Tuesday, September 12, 2023 8:42 AM

To: [redacted]@capitalcare.net>

Cc: [redacted]@capitalcare.net>

Subject: [redacted]- Care plan for Fall 2023

Importance: High

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To All Responsible for the Care of [redacted].

As has been the case since 2020, please note that there is to be NO changes made to [redacted] care plan without prior consultation and written confirmation from David Dickson (son-in-law and [redacted] medical proxy) and Karen Dickson (daughter and her primary caregiver).

Specifically, there are to be NO changes to her medication, NO TESTING, NO MASKING, NO ISOLATION and NO VACCINATIONS of any kind.

As of June 19th, and the lifting of mask mandates, we request that everyone who cares for [redacted] does so without a mask. She has endured three years where the wearing of masks by staff has seriously impeded her physical and emotional wellbeing. After a serious stroke in 2012 and hearing loss with advancing age, she relies entirely on facial cues and lip reading from her carers to convey her needs and understand what is being said to her. The use of masks has resulted in a med error which fortunately was not serious. As long as possible, we do not want anyone caring for our mother to put her in jeopardy by wearing a mask.

The family MUST be notified immediately of any changes to her baseline health or to her daily routine because of policies implemented in the centre.

With thanks to everyone who has supported us in our efforts to keep [redacted] truly safe. She turns 80 this year, is in excellent health and is a living testament to how all residents should have been cared for since 2020.

Karen and David Dickson

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