

2024-2025 Fall Immunization Program Update – COVID-19 vaccine shipments

Please note there has been delays in receiving COVID-19 vaccine shipments from the manufacturers across Canada. Alberta has received both Moderna and Pfizer KP.2 COVID-19 vaccines and they are in the process of being shipped by pharmacy wholesale distributors. Distribution of COVID-19 vaccine was and continues to be prioritized for Outreach immunization providers.

For pharmacies serviced by McKesson only, please be prepared for delivery of COVID-19 vaccine later than the program start date of October 15. McKesson will be able to accommodate the first shipments of COVID-19 vaccine to all their pharmacy customers by **October 18.** We appreciate efforts for you to reach out to any patients that have appointments and accommodate their care as necessary. Pharmacies will be able to order up to their initial maximum order allocation the week of October 15. This aligns with the COVID-19 vaccine allocation quantities guidelines that were communicated to you via email by Alberta Health on September 12. Should you have any additional questions or require further clarification related to COVID-19 vaccine distribution, please follow up with your wholesale distributor.

Please note there have been no delays to influenza vaccine shipments.

For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Pharmacy Services Provider Relations contact centre representative at

780-498-8370 (Edmonton and area)

403-294-4041 (Calgary and area)

1-800-361-9632 (toll free)

FAX 780-498-8406 (Edmonton and area)

FAX 1-877-305-9911 (toll free)

Alberta Blue Cross offers online access to current Pharmacy Benefacts and supplemental claiming information to assist with the submission of your direct bill drug claims.

Visit ab.bluecross.ca/providers/pharmacy-home.php

