

Pharmacy Communication

The Alberta Vaccine Booking System (AVBS) is being upgraded to allow users to schedule multiple vaccine types for different individuals within a family or group. Additionally, users will be able to book multiple vaccines in one appointment. As part of this upgrade, the scheduler will have the ability to set clinic dates and manage vaccine availability within a specific pharmacy.

The new scheduler user guide is available at <https://www.ab.bluecross.ca/pdfs/Pharmacies-user-guide-health-care-provider-and-provincial-ops-overview-of-scheduler.pdf> and will also be accessible directly within the AVBS. Pharmacist can now create schedules through the new scheduler.

If you have any questions or need help with the new scheduler, please call 1-855-643-8649 or email albertavaccinebookingsystemsupport@gov.ab.ca.

For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Pharmacy Services Provider Relations contact centre representative at

780-498-8370 (Edmonton and area)

403-294-4041 (Calgary and area)

1-800-361-9632 (toll free)

FAX 780-498-8406 (Edmonton and area)

FAX 1-877-305-9911 (toll free)

Alberta Blue Cross offers online access to current Pharmacy Benefacts and supplemental claiming information to assist with the submission of your direct bill drug claims.

Visit [ab.bluecross.ca/providers/pharmacy-home.php](https://www.ab.bluecross.ca/providers/pharmacy-home.php)

