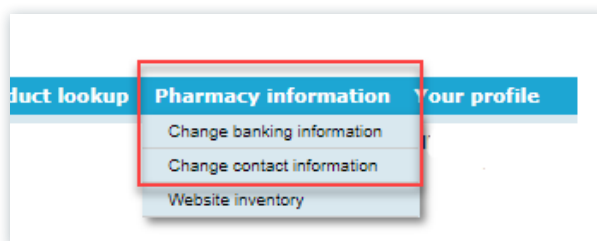


Provider website reminders

Updating pharmacy information

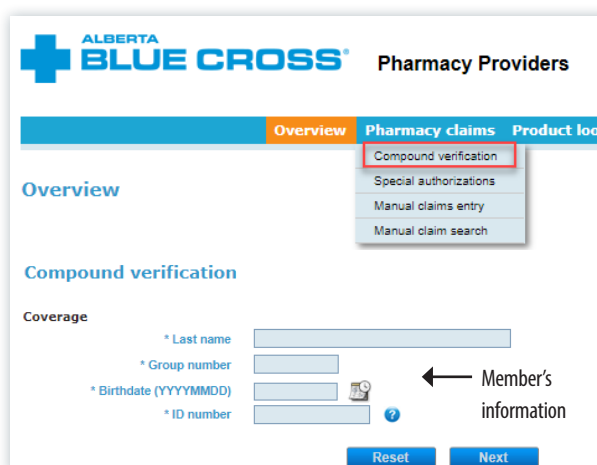
The quickest and easiest way that pharmacy owners can update information about their pharmacy (including banking and contact information) is through the **pharmacy information** section on our provider website.



Compound verification

A useful feature of our provider website is the ability to complete compound assessments rather than phoning in to our contact centre. Below are some tips for successfully obtaining compound verifications.

To complete a compound assessment online, select **compound verification** from the **pharmacy claims** menu. Next, enter the member's Alberta Blue Cross information, including their last name (as exactly shown on their Alberta Blue Cross card), group number, birthdate (YYYYMMDD) and ID number. Leading zeros are not required for the group or ID number. After entering all fields, click **next** to begin entering compound-related information.



We're happy to help

If you have questions regarding submitting a compound authorization through our website or other claim inquiries, please contact the Pharmacy Services Provider Relations contact centre toll free at 1-800-361-9632. If you have questions regarding accessing the secure website, contact Alberta Blue Cross toll free at 1-866-969-2859.

For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Pharmacy Services Provider Relations contact centre representative at

780-498-8370 (Edmonton and area)
403-294-4041 (Calgary and area)
1-800-361-9632 (toll free)
FAX 780-498-8406 (Edmonton and area)
FAX 1-877-305-9911 (toll free)

Alberta Blue Cross offers online access to current Pharmacy Benefacts and supplemental claiming information to assist with the submission of your direct bill drug claims.

Visit ab.bluecross.ca/providers/pharmacy-home.php

