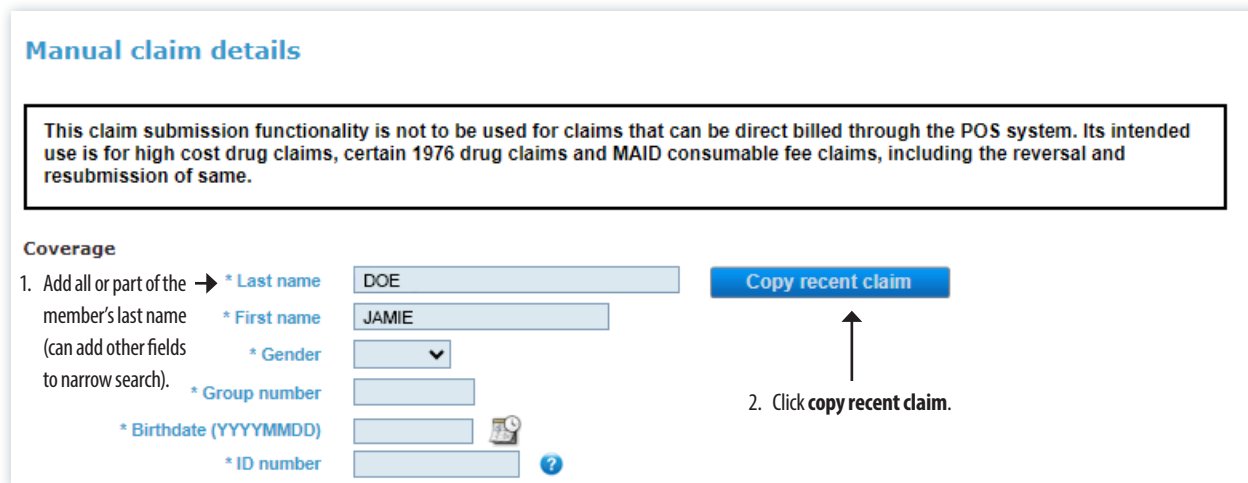
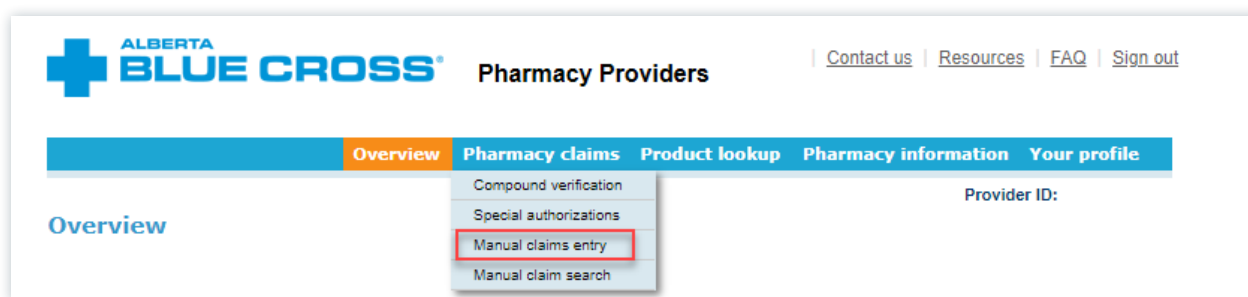


Provider website enhancements and reminders

Enhancements

Not only is it easy to submit manual claims through our provider website, submitting subsequent manual claims for the same member is easy with the **copy recent claim feature**. This enhancement allows pharmacies to auto fill a member's claim details from a previously **accepted** claim.

Simply visit our pharmacy provider website at <https://www.ab.bluecross.ca/provider/type/pharmacy/secure-online-site.php> to log in, then select **manual claims entry** from the **pharmacy claims** drop-down menu.



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PHARMACY BENEFACT


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Last name First name	Birthdate YYYY/MM/DD	ID number	Service date YYYY/MM/DD	DIN	Quantity Days supply	Total cost	
DOE JAMIE	1967/10/13	1111111111	2024/01/01	00002517140	84 28	20112.15	Copy

3. Search results will display here. Click copy for applicable member/Drug Identification Number (DIN).

4. Review, fill in blank fields and submit manual claim.

We also have a manual claim search functionality which enables you to see the status of a successfully submitted claim. Select **manual claim search** from the **pharmacy claims** drop-down menu.



Pharmacy Providers

- [Contact us](#)
- [Resources](#)
- [FAQ](#)
- [Sign out](#)

Overview

Overview

Pharmacy claims

- Compound verification
- Special authorizations
- Manual claims entry
- Manual claim search

Provider ID:

Manual claim search

This claim search functionality is not to be used for claims that have been direct billed through the POS system.

Fill in the criteria you would like to search by and click the search button.

Search by column: DIN

Search by date: ▼

Search by date range: ▼

Claim source: All

[Search](#)

Results will display here.

Claim number	Last name	Date of service YYYY/MM/DD	DIN	Original Rx	Current Rx	Date submitted YYYY/MM/DD	Current status	Adjudication date YYYY/MM/DD
2013208	DOE	2024/01/01	02517140	12345	12345	2024/04/16	Adjudicated	

View the current status of the claim.

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Reminders

Manual claim submissions

Prescriber ID, prescriber type and previously paid fields are commonly entered incorrectly. Please see the reference below to ensure data accuracy for your manual claim submissions.

Claim details	
Prescriber ID: enter exactly as assigned by the college, including leading zeros.	<input type="text"/>
Prescriber type: choose the correct prescriber type from the drop-down list that corresponds with the prescriber ID.	<input type="text" value="Physician"/>
Previously paid: if part of the claim has already been paid by another insurance plan, enter the total amount already paid.	<input type="text"/>
	<input type="text"/>
	<input type="text"/>
	<input type="text"/>
	<input type="text" value="0.00"/>
	<input type="text" value="0.00"/>

We're happy to help

If you have questions regarding accessing the secure website, contact Alberta Blue Cross toll free at 1-866-969-2859.

For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Pharmacy Services Provider Relations contact centre representative at

780-498-8370 (Edmonton and area)
403-294-4041 (Calgary and area)
1-800-361-9632 (toll free)
FAX 780-498-8406 (Edmonton and area)
FAX 1-877-305-9911 (toll free)

Alberta Blue Cross offers online access to current Pharmacy Benefacts and supplemental claiming information to assist with the submission of your direct bill drug claims.

Visit ab.bluecross.ca/providers/pharmacy-home.php

