Northwest Territories Wildfire Emergency

Due to the evacuations caused by the wildfires throughout the territory, many Northwest Territories (NWT) residents may be seeking services from pharmacies across the territories and other provinces, including assistance with prescription drug coverage.

Alberta Blue Cross understands that a variety of situations may arise when plan members are unable to provide pharmacy providers with their ID card information. In such instances, we are available to assist pharmacy providers with confirmation of plan member and benefit eligibility. Please contact your Alberta Blue Cross pharmacy representatives for assistance at the following numbers:

780-498-8370 (Edmonton and area)

403-294-4041 (Calgary and area)

1-800-361-9632 (toll free)

While standard claim adjudication edits continue to be applied, Alberta Blue Cross will allow Early Refills if a member is impacted by an evacuation. The use of Early Refill intervention code "UF" – may be used where the member's prescription requires replacement due to displacement of the resident or an evacuation. Use of an intervention code to support a pharmacist's decision to dispense early must be documented and on the prescription record or patient file and may be requested for compliance verification.

Information regarding current evacuation orders and supports available to displaced NWT residents can be found at **www.gov.nt.ca/en/public-safety**