

Enhancements to Medical Supplies and Equipment claiming for the Government of Northwest Territories (GNWT) Extended Health Benefit programs

Effective immediately, all eligible Medical Supplies and Equipment benefits classified as Self-care equipment and supplies and Medical surgical equipment and supplies under Seniors (Group 60), Specific Disease Conditions (Group 21992) and Métis Health Benefit (Group 19866) programs will be eligible for direct bill through the Alberta Blue Cross Pride-RT® system.

GNWT Medical Supplies and Equipment are defined by Indigenous Services Canada ***Non-Insured Health Benefit (NIHB) Medical Supplies and Equipment Guide and Benefit Lists***. All frequency limits and prior approval requirements for these benefits remain the same. A prior approval for medical supplies and equipment that have this requirement can be submitted using the PRIOR APPROVAL FORM FOR PHARMACISTS found at https://ab.bluecross.ca/pdfs/82924_gnwt_pharm_priapp_fillable.pdf and faxed to Alberta Blue Cross® using the number at the bottom of the form.

Medical Supplies and Equipment must be billed using the appropriate pseudo-Product Identification Numbers (PINs). PINs for Medical Supplies and Equipment benefits for GNWT can be searched at sac-isc.gc.ca/eng/1585320116553/1585320137871.

Effective immediately, claims for Medical Supplies and Equipment benefits that are not eligible for direct bill through Pride-RT® may now be submitted to Alberta Blue Cross via fax.

We are enhancing our submission process to provide you with a reliable submission method and to reduce the length of time between dispensing and payment.

The fax number for MSE benefits is 1-888-441-2606 (toll free).

Please note, this number is only for Medical Supplies and Equipment claims that cannot be submitted via Pride-RT®. The number for drug manual claim forms remains the same.

When faxing or mailing MSE claims, please include the original invoice(s) and the following information to Alberta Blue Cross:

- A copy of the approved prior approval form (when a prior approval is required)
- Northwest Territories (NWT) health care plan number
- Patient name
- Date of service
- Benefit code
- Benefit description
- Quantity
- Claimed amount

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PHARMACY BENEFACT

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For additional information to assist with billing of eligible Medical Supplies and Equipment benefits under GNWT Extended Health Benefit programs, please refer to the GNWT Pharmacy Reference Guide for Medical Supplies and Equipment located at <https://www.ab.bluecross.ca/pdfs/gnwt-pharmacy-med-supplies-reference-guide.pdf>.

If you require information regarding drug benefits for GNWT plans, Drug Identification Numbers (DINs) can be searched for at nihb-ssna.express-scripts.ca/en/0205140506092019/16/160407.

For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Pharmacy Services Provider Relations contact centre representative at

780-498-8370 (Edmonton and area)

403-294-4041 (Calgary and area)

1-800-361-9632 (toll free)

FAX 780-498-8406 (Edmonton and area)

FAX 1-877-305-9911 (toll free)

Alberta Blue Cross offers online access to current Pharmacy Benefacts and supplemental claiming information to assist with the submission of your direct bill drug claims.

Visit ab.bluecross.ca/providers/pharmacy-home.php

