

David Dickson

From: David Dickson
Sent: August 16, 2021 7:57 AM
To: REDACTED
Cc: AHRC Registrar; REDACTED; 'Janice Harrington'; 'Dane.Lloyd@parl.gc.ca'; 'DraytonValley.Devon@assembly.ab.ca'; 'Mark.Smith@assembly.ab.ca'; 'Glen.Motz@parl.gc.ca'; 'Drew Barnes'; Derek.Sloan
Subject: RE: Complaint S2020/12/0301 David Dickson v Costco Wholesale Canada Ltd

Importance: High
Sensitivity: Confidential

Good morning REDACTED

I continue to be frustrated by the 'Human Rights' department and its treatment of the disabled. As per the attached, the last communication I had on May 14th, 2021 from REDACTED (Acting Regional Director) was;

"Although the officer reviewing the complaint determined that your complaint should go to conciliation, I believe there is sufficient information on file at this time to make a recommendation. We anticipate having a recommendation out to you and the Respondent shortly."

I responded on May 18th, 2021 and June 17th, 2021 and received no response back from Ms. REDACTED. Despite the above assurances and unbelievable delays to date, I find the file has been assigned to yourself for yet another month's delay, which has now already been exceeded by over 2 weeks.

At this point, I am not even sure you have all the information on the file. I am confused as to why on May 14th, 2021 the Acting Regional Director said they had enough information to make a recommendation and now it needs to be reviewed. The complaint was accepted on December 8th, 2020 after being filed the day after the incident (November 16th, 2020). We are rapidly heading towards one year for a expedited 60 day process.

The stress this has created in a process that appears to have no end is almost worse than that caused by Costco at this point.

Can someone please provide some information on just what is happening immediately.

David

David T. Dickson
C.E.O. DKS DATA (www.dksdata.com)
Consulting C.I.O.
Management/Legal Consultant
Privacy and Cybersecurity Expert.
Email: david.dickson@dksdata.com



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From: REDACTED @gov.ab.ca>
Sent: June 28, 2021 4:24 PM
To: David Dickson <david.dickson@dksdata.com>
Subject: Complaint S2020/12/0301 David Dickson v Costco Wholesale Canada Ltd

Good day,

I have been assigned to review your complaint file (Complaint: S2020/12/0301 David Dickson v. Costco Wholesale Canada Ltd.). While exact timelines cannot be given, I estimate the recommendation memo to be drafted within a month. You will be contacted via email when the next step of the process happens.

Thank you,

REDACTED, BSc, MPH, JD, MBA (Candidate 2021)
Human Rights Officer
Alberta Human Rights Commission

Classification: Protected A