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February 10, 2021

Complaint #: S2020/12/0301

David Dickson

Sent via email

Dear David Dickson:

**Re: David Dickson v. Costco Wholesale Canada Ltd.**

This letter is to forward a copy of the Respondent's Response to your Complaint.

After review of this Complaint and Response, we have determined that the next step for this complaint is conciliation. Enclosed is an information sheet about the service.

No further information from us will be provided until this complaint is assigned to an Officer. The Officer will write to you when the matter is assigned.

In the meantime, having relevant information on file will help the Officer work with you to resolve the complaint, so please provide the information requested below. All relevant information will be shared with the other party once it has been reviewed by the Officer.

- Were you offered other options to use the Respondent's services? If so, what were the options given to you?
- If you were offered other options to obtain services by the Respondent, did you state you would use them? If not, why not?

You can email your information to [ahrc.registrar@gov.ab.ca](mailto:ahrc.registrar@gov.ab.ca). If you are unable to email your information and documents, please mail or fax to the address on this letter.

At any time, the Respondent may choose to make a with prejudice settlement offer to the Complainant. If the offer is not accepted, the AHRC Director may consider if it is a fair and reasonable offer and whether to discontinue the complaint as per section 22 of the *Alberta Human Rights Act*.

For more information concerning the revisions to our process and on topics of interest about human rights in Alberta, please visit our website at [www.albertahumanrights.ab.ca](http://www.albertahumanrights.ab.ca).