

**From:** AHRC Registrar <AHRC.Registrar@gov.ab.ca>  
**Sent:** April 22, 2021 9:38 AM  
**To:** David Dickson <david.dickson@dksdata.com>  
**Subject:** RE: Complaint : S2020/12/0301  
**Sensitivity:** Confidential

Hi David,

We have forwarded your email to the Regional Director. She will be in touch with you at her earliest convenience.

Alberta Human Rights Commission

**CONFIDENTIALITY NOTICE:**

This communication is intended for the use of the recipient to whom it is addressed, and may contain confidential, personal and or privileged information. Please immediately contact the sender by return email or phone the Alberta Human Rights Commission at (780)427-7661 if you believe you are not the intended recipient of this communication, and then delete this email from your system. Do not copy, share, or take any action relying on it. For long distance calls within Alberta, you are welcome to call toll-free at 310-0000.

Classification: Protected A

**From:** David Dickson <[david.dickson@dksdata.com](mailto:david.dickson@dksdata.com)>  
**Sent:** April 22, 2021 9:25 AM  
**To:** **REDACTED** <[REDACTED@gov.ab.ca](mailto:REDACTED@gov.ab.ca)>; AHRC Registrar <[AHRC.Registrar@gov.ab.ca](mailto:AHRC.Registrar@gov.ab.ca)>  
**Subject:** RE: Complaint : S2020/12/0301  
**Importance:** High  
**Sensitivity:** Confidential

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Good morning,

This complaint was filed on November 17<sup>th</sup>, 2020 and accepted December 8<sup>th</sup>, 2020. Costco was provided additional time to respond (despite having a large legal team and having assumed to have fully reviewed their original decision to prevent disabled people access starting November 16<sup>th</sup>, 2020). Costco responded with a primarily ad hominem attack on February 8<sup>th</sup>, 2021, which was provided to me on February 11<sup>th</sup>, 2021 along with a notification that a conciliation officer would be assigned soon and would be in touch. I responded to that and the letter from your office for more information on February 17<sup>th</sup>, 2021.

It is now April 22<sup>nd</sup>, 2021 and coming up to a full 6 months since the complaint was filed. These delays are having a detrimental impact to my overall health and don't appear to be inline with the AHRC process. Just when does the timeline here start? *"The Commission also imposes a 60-day period, which is a reasonable amount of time to exchange information and meet amongst the parties to discuss resolving the complaint"*.

Looking forward to a timely response.

Thank you.

**David**

**David T. Dickson**  
**C.E.O. DKS DATA** ([www.dksdata.com](http://www.dksdata.com))  
**Consulting C.I.O.**  
*Management/Legal Consultant*  
*Privacy and Cybersecurity Expert.*

Email: [david.dickson@dksdata.com](mailto:david.dickson@dksdata.com)



Microsoft  
Partner

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**From:** REDACTED @gov.ab.ca>  
**Sent:** March 19, 2021 9:09 AM  
**To:** David Dickson <[david.dickson@dksdata.com](mailto:david.dickson@dksdata.com)>  
**Subject:** RE: Complaint : S2020/12/0301  
**Sensitivity:** Confidential

Good Morning David,

Your complaint is still in the conciliation queue waiting to be assigned to an officer. Please be patient. We are working as hard as we can to get to your complaint.

Best,

REDACTED

Administrative Assistant, Alberta Human Rights Commission

#200, 620 – 7<sup>th</sup> Avenue S.W. Calgary, AB., T2P 0Y8

REDACTED

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Classification: Protected A

**From:** David Dickson <[david.dickson@dksdata.com](mailto:david.dickson@dksdata.com)>

**Sent:** Thursday, March 18, 2021 3:04 PM

**To:** REDACTED @gov.ab.ca>; AHRC Registrar <[AHRC.Registrar@gov.ab.ca](mailto:AHRC.Registrar@gov.ab.ca)>

**Subject:** RE: Complaint : S2020/12/0301

**Importance:** High

**Sensitivity:** Confidential

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Afternoon,

Can I get an update on this file please. On February 10<sup>th</sup> I was informed “No further information from us will be provided until this complaint is assigned to an Officer. The Officer will write to you when the matter is assigned.”. I did respond with the clarifying information requested and am yet to receive an update. I can confirm that Costco has not made “a with prejudice settlement offer to the Complainant” as per that letter I received from your office.

Many thanks,

David

David T. Dickson  
C.E.O. DKS DATA ([www.dksdata.com](http://www.dksdata.com))  
Consulting C.I.O.  
Management/Legal Consultant  
Privacy and Cybersecurity Expert.  
Email: [david.dickson@dksdata.com](mailto:david.dickson@dksdata.com)



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**From:** REDACTED @gov.ab.ca>  
**Sent:** February 17, 2021 2:56 PM  
**To:** David Dickson <[david.dickson@dksdata.com](mailto:david.dickson@dksdata.com)>  
**Subject:** RE: Complaint : S2020/12/0301  
**Sensitivity:** Confidential

Thank you – it is on your file.

Best,

REDACTED

Classification: Protected A

**From:** David Dickson <[david.dickson@dksdata.com](mailto:david.dickson@dksdata.com)>  
**Sent:** Wednesday, February 17, 2021 1:59 PM  
**To:** REDACTED @gov.ab.ca>; AHRC Registrar <[AHRC.Registrar@gov.ab.ca](mailto:AHRC.Registrar@gov.ab.ca)>  
**Subject:** RE: Complaint : S2020/12/0301  
**Sensitivity:** Confidential

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Resend with protection removed.

Thanks,

David

David T. Dickson  
C.E.O. DKS DATA ([www.dksdata.com](http://www.dksdata.com))  
Consulting C.I.O.  
Management/Legal Consultant  
Privacy and Cybersecurity Expert.  
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**From:** David Dickson  
**Sent:** February 16, 2021 8:14 PM  
**To:** REDACTED @gov.ab.ca>; 'ahrc.registrar@gov.ab.ca.' <ahrc.registrar@gov.ab.ca.>  
**Subject:** RE: Complaint : S2020/12/0301  
**Sensitivity:** Confidential

As requested, please find the attached information.

Thanks,

David

**David T. Dickson**  
C.E.O. DKS DATA ([www.dksdata.com](http://www.dksdata.com))  
Consulting C.I.O.  
Management/Legal Consultant  
Privacy and Cybersecurity Expert.  
Email: [david.dickson@dksdata.com](mailto:david.dickson@dksdata.com)



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**From:** REDACTED @gov.ab.ca>  
**Sent:** February 11, 2021 2:06 PM  
**To:** David Dickson <[david.dickson@dksdata.com](mailto:david.dickson@dksdata.com)>  
**Subject:** Complaint : S2020/12/0301

Good Day,

I have attached correspondence from the Alberta Human Rights Commission in regards to the complaint David Dickson v. Costco Wholesale Canada Ltd.

Best,

REDACTED  
Administrative Assistant, Alberta Human Rights Commission  
#200, 620 – 7<sup>th</sup> Avenue S.W. Calgary, AB., T2P 0Y8  
REDACTED

Classification: Protected A